

THE U.S. EMBASSY & STEP¹

Citizen Services:

<https://fr.usembassy.gov/>

- This website gives you access to the services available to U.S. citizens residing, working, studying or traveling in France.
- You can find access and contact information for the embassy in Paris but also for the U.S. consulate posts around France
- Services include: replacing lost or stolen passports, providing information about voting, providing medical, legal or financial resource information, helping victims of crime, located a lost citizen, helping with the death of a U.S. citizen, etc.

STEP (Smart Traveler Enrollment Program):

<https://step.state.gov/step/>

- STEP is a free service to allow U.S. citizens and nationals traveling and living outside the U.S. to enroll with the nearest embassy or consulate and to stay abreast of important information concerning the safety conditions in the country of destination.
- Signing up allows you to log your travel and whereabouts so that important security information can be sent to you (by email) and so that the U.S. State Department has some information about you in case you “go missing”.
- When signing up, you do not need to list your passport number. You can leave this field blank. As such, all U.S. study abroad students, regardless of whether they hold a U.S. passport, can enroll in STEP.
- It is also a good idea for Study Abroad professionals to be enrolled in STEP:
 - o You see what information students and their families are receiving concerning your city/country
 - o You are alerted of important information for both your personal and professional needs.
 - o You can use the U.S. Embassy reports as an official form of advice to students, faculty and universities
 - o You can use the U.S. Embassy reports as reliable data to consider when making security decisions.

¹ Contact APUAF : Alexandra Mitchell (CEA Paris) : amitchell@ceastudyabroad.com

INFORMATION FOR U.S. CITIZENS TRAVELING TO FRANCE



U.S. EMBASSY PARIS

2 Avenue Gabriel

75008 Paris, France

Tel. 01-43-12-22-22 (in France)

Tel. (011-33)-1-43-12-22-22 (from the U.S.)

fr.usembassy.gov

Citizeninfo@state.gov

U.S. CONSULATE GENERAL MARSEILLE

Place Varian Fry

13286 Marseille Cedex 6, France

Tel. 01-43-12-47-54 (in France during business hours)

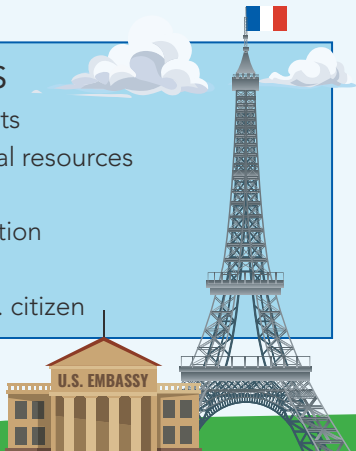
Tel. (011-33)-1-43-12-22-22 (after hours from the U.S.)

fr.usembassy.gov

Citizeninfomarseille@state.gov

SERVICES FOR U.S. CITIZENS

- Replacing lost or stolen passports
- Providing information on medical resources
- Helping victims of a crime
- Assisting after an arrest or detention
- Locating a lost U.S. citizen
- Helping after the death of a U.S. citizen



EMERGENCY SERVICES IN FRANCE

- All Emergency Services: Call 112
- Police: Call 17
- Fire: Call 18
- Medical: Call 15

USEFUL LINKS

Security Alerts and Messages

fr.usembassy.gov/u-s-citizen-services/security-and-travel-information/

Traveling in Europe:

fr.usembassy.gov/u-s-citizen-services/traveling-in-europe/

STAY CONNECTED

 Facebook.com/usdos.france

 twitter.com/USEmbassyFrance

 Facebook.com/travelgov

 twitter.com/travelgov

Sign up for the Smart Traveler Enrollment Program (STEP) at step.state.gov to receive important safety and security information.

