



U.S. Mission France:

Protecting the Lives and Interests of Americans in France

Presentation to APUAF

December 6, 2024



Meeting Objectives



- Introductions
- Consular Team France
- Passport and Nationality Services
- Smart Traveler Enrollment Program (STEP)
- Special Consular Services

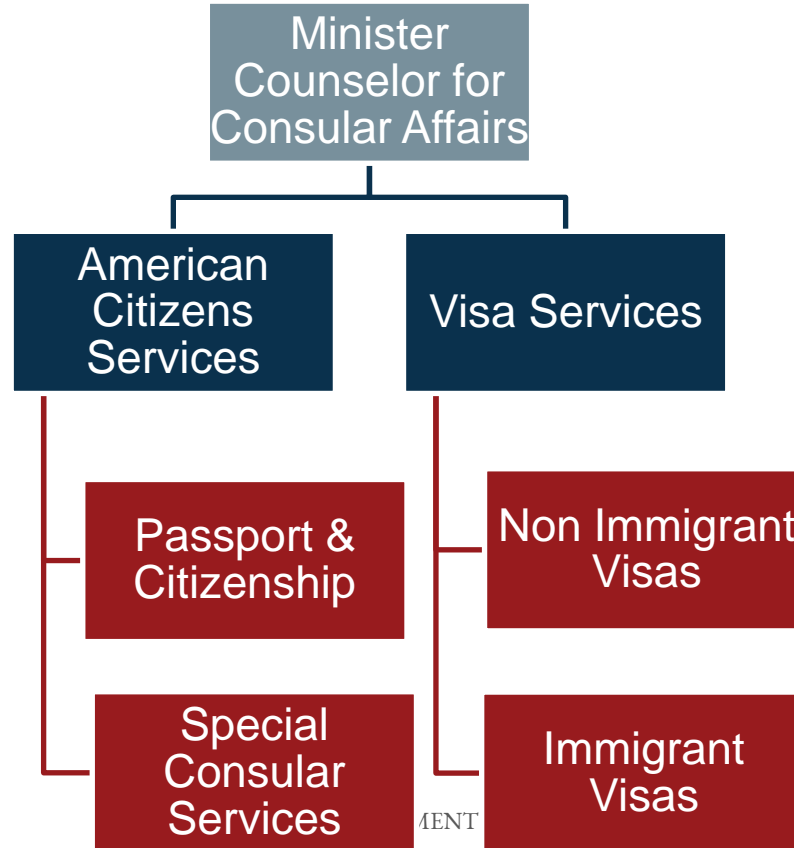
Consular Team France



- Embassy
- Consulate General
- American Presence Post



Consular Team France



AGENT



Passport and Citizenship Services

Consular Reports of Birth Abroad (CRBA)

Passports (New and Renewals, Adults and Children)

Emergency Passports

Loss of Nationality

- *Note: The U.S. no longer adds pages to passports.*



Renewing Your Passport

- Know your passport's expiration date and *apply early!*
- Most adult renewals – can be sent via mail
- First-time passports (adult and minor) and minor passport renewals must be done *in person*
- Approximately 4-6 weeks to receive your new passport



My Passport Is Lost/Was Stolen and I have urgent travel!

- **We can help!**
- Request an emergency passport appointment through the ACS navigator (no walk-ins)
- Passport team will schedule an appointment as soon as possible (same or next business day)
- Minor passports – same rules apply for two parent consent
- No reentry to France on emergency passport absent other proof of status.



Enroll in **STEP**

The Smart Traveler Enrollment Program (STEP)

is a free service for U.S. citizens living or traveling abroad to receive safety and security alerts and other local updates by email from the nearest U.S. embassy or consulate.

Enroll Today!

If you enrolled before September 16th, or are a returning subscriber, you must re-enroll to continue receiving alerts.



Improved Traveler Experience



STEP allows travelers to input their travel information and customize their alert subscriptions.

Security and Safety Alerts



Travelers will be quickly notified of safety and security alerts from the local embassy or consulate for peace of mind while abroad.

Modernized Website



The updated website is easy to use and navigate for new and returning subscribers. Users can unsubscribe at any time.

Enroll for Free Now!

➔ Learn more and enroll at
STEP.state.gov

Or scan the
QR code!



Why Change?

Updated STEP

Traveler is in control: un-enroll whenever you wish;
edit information

Interface is now more intuitive, user friendly, easier
to navigate

Traveler can edit personal information, ensuring we
have accurate information in case of crisis



Special Consular Services

Notary Services

Repatriation
Loans

Arrests

Missing
Persons

International
Parental Child
Abductions

Consular Report
of Death Abroad
(CRODA)



The American Liaison Network and Citizen Liaison Volunteers

- Network of volunteers (“Citizen Liaison Volunteers”)
- Goal: facilitate regular two-way communication between U.S. diplomats and U.S. citizen constituencies overseas.
- CLV role
- How to volunteer



Resources and Best Practices for U.S. Citizens in France

ACS Navigator



Visa Navigator



Resources and Best Practices for U.S. Citizens in France (cont.)

- Know how to navigate through the Mission France website:
 - Navigators
 - A-Z List of Services: <https://fr.usembassy.gov/index>
- Enroll in STEP and encourage other U.S. citizens to do the same!
<https://step.state.gov>
- A U.S. passport is a **VALUABLE** identity document; treat it as such
- Be mindful of your passport expiration date



Questions?

